## POL Rapid Utility Repair Kit (RURK) Version 1.0

Upon completion of Segment 6 in Lesson 4, the student will encounter a General Protection Fault that will close the program. The student will not be able to complete Segments 7 and 8 of Lesson 4.

To correct this problem, follow these instructions:

## **Unit Training Manager (UTM)**

- 1. Have the student exit the program when they come to the last page of Segment 6 in Lesson 4 (Screen # 4.6.9).
- 2. With the student disk still in the A: drive, go to the Desktop and Click on the My Computer icon.
- 3. In the My Computer menu folder, Click on the 3 1/2 Floppy (A:) drive icon to look at the student record.
- 4. In the 3 ½ Floppy (A:) menu folder, Click on the student sign-on name.
- 5. With the student record open, go to the **SegString** line and change the remaining 0s to 1s. Then go to the **Module** = line and delete the screen number. Save the changes and exit My Computer.

The disk information should look like this when you are finished:

[Student]
Password=TATY
[Current]
Lesson=4
SegString=1 1 1 1 1 1 1 1 1
[Bookmark]
Module=
Screen=1

**NOTE: DO NOT** change the student(s) **PASSWORD.** 

## **Student**

- 1. With your student disk still in the A: drive, re-start the program.
- 2. After you have signed-on, **Click** on the **Main Menu** button. On the Main Menu screen, **Click** on **Lesson 4**. This will bring up Lesson 4 Objective screen.
- 3. At the bottom of the **Objective** screen, click on the **NAVIGATE** button. This will bring up the **Segment** menu bar at the bottom of your screen, **Click** on 7 to continue your progression through the program.